



January 18, 2024

To the Hope Clinic Family,

While I already personally know many of you and consider you my friends, I wanted to take a moment of your time to introduce myself again. I am no stranger to the organization. In the past, I have served as a co-founder, the Vice President of the Board, the medical director, a patient advocate, a (terrible last-minute substitute) nurse, and many other roles.

Now, I am excited and honored to take on a new role as CEO to continue to carry out our mission of providing quality, compassionate medical care to our medically underserved neighbors.

My journey with Hope Clinic began when it was just an idea. Driven by a hope that all would know the love of our Lord Jesus Christ, by a desire for healthcare equity, and overwhelmed by the lack of medical resources for the uninsured, our team set out to impact our community by creating a unique healthcare experience.

We strove to build a clinic where a person's value as an image bearer was their identity, not their insurance or financial status. We envisioned a place where individuals would be treated with love, dignity, and respect regardless of who they are or what they can afford. We opened our doors in a borrowed space just two weeks after I graduated from residency with frankly no idea of what we were doing!

Sure, I was qualified as a doctor, but running a non-profit clinic was a completely different skillset. My wife, our Executive Director, an intelligent and capable woman was trained as an immigration attorney not a non-profit executive. The same things were true for our board, capable people but new task. And while our knowledge was little, our passion was great. Thanks to the grace of God working through us and hundreds of others, we have made it through many trials and even flourished over these past 6 years.

In the past year alone, we have served over 900 patients, conducting more than 3,500 visits - a testament to the critical need we address and the trust we have built within our community. These achievements are not simply statistics; they represent lives improved, anxieties calmed, and hope restored.



On a personal note, our mission runs deep. As a physician, I have witnessed the devastating impact of medical disparities. As an individual, I have firsthand experience of poor access to medical care. Growing up in a low-income home, we did not have medical insurance. When a family member visited a doctor, we knew it was going to be a financial burden. I once remember our physician being frustrated with my mom during a rare sick appointment. He said, "where have you been? I haven't seen this child in seven years." Flustered she told him, "Well, you are our doctor. We just don't make it in very often." My mom was one of the millions then and now who could not afford the luxury of access to healthcare. These experiences fuel my unwavering commitment to champion accessible healthcare for all.

We are honored and blessed by the ways that God has used Hope Clinic to reach our community thus far, but our vision for reaching our community extends far beyond our current doors. We are actively planning the expansion to a second clinical site, allowing us to reach even more individuals and families in need. This expansion will be powered by the dedication of our staff, volunteers, and, of course, the generous support of individuals like you.

As CEO, I am committed to building upon Hope Clinic's success and ensuring its continued growth. I pray the unique blend of experience and passion God has given me will serve our community well.

I am eager to connect with you and share more about Hope Clinic's vision for the future. I believe that together, we can continue to build a brighter, healthier, and more hopeful future for our community, one patient, one visit at a time.

Please do not hesitate to reach out to me. I would love to meet with you, learn more about you and share what God is doing.

Thank you for your time and consideration.

Sincerely,

Stephen Twyman, MD, MPH, FAAFP
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